

Release Date: 1/7/2010

Subject: VBL Expansion

airHOP is planning on expanding capacity to VBL customers. Due to the growth of our customer base in that area, airHOP is adding additional tower equipment to better serve existing customers.

In addition to adding capacity to balance the load with existing customers, airHOP is also preparing to add additional bandwidth to the tower which will provide all VBL customers increased bandwidth.

There are still interference issues caused by wireless routers that have been installed by residents in the area. As these are detected, we are asking the owner of that equipment to simply reconfigure the wireless router in order to reduce interference with our equipment. The interference does affect our equipment in the sense that our customers' radios are having to retransmit data to the tower.

The interference is not caused by the wireless routers installed by the airHOP technician.

airHOP Support Team support@airhop.com
765.653.6914